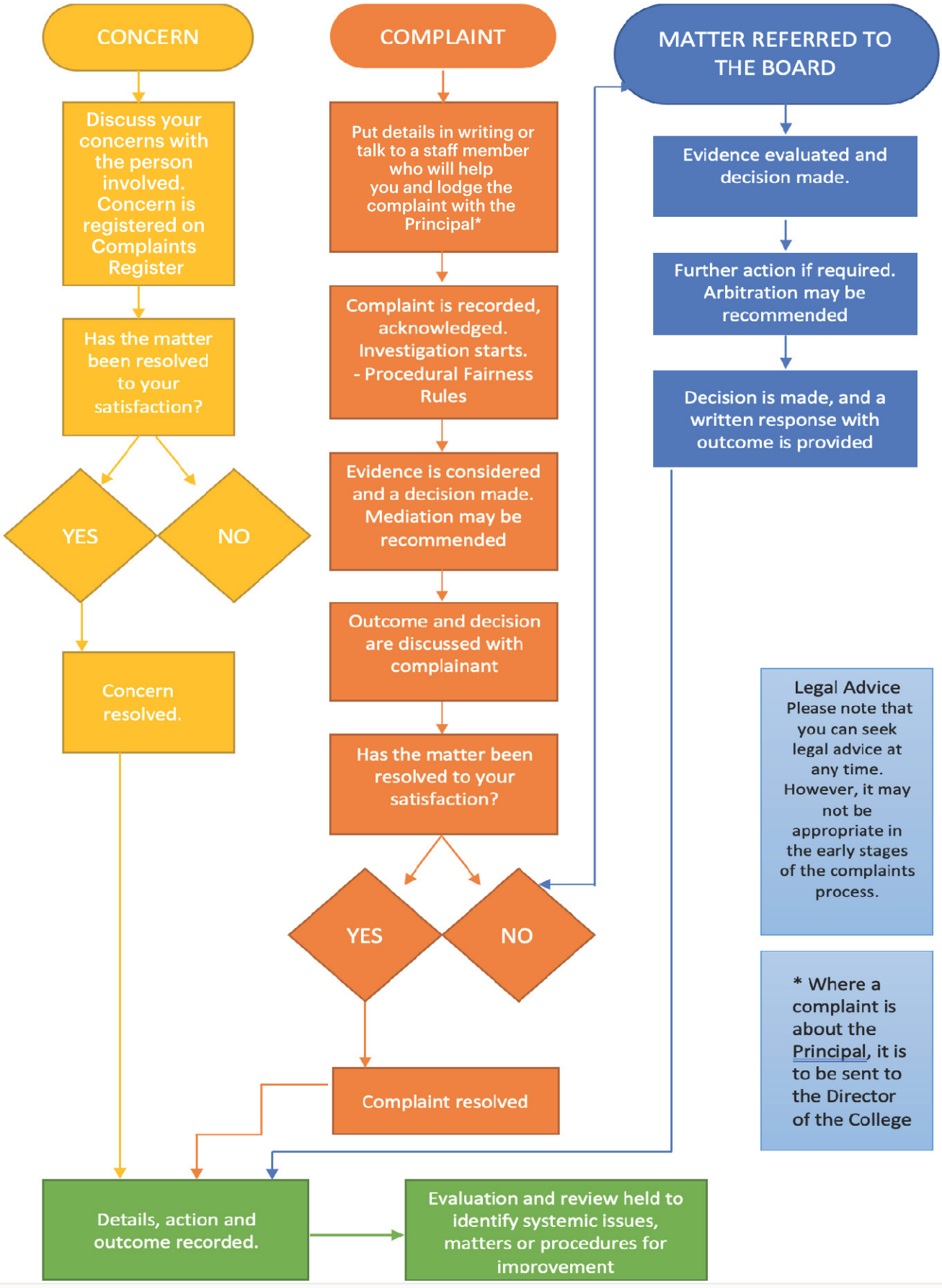
BUNBURY REGIONAL COMMUNITY COLLEGE

HANDLING OF CONCERNS AND COMPLAINTS